

## **DuPont™ Corian® RESIDENTIAL 10-Year Limited, Transferable Warranty\***

- Your new Corian® installation entitles you to certain quality assurance standards as provided in this Residential Limited Warranty. To obtain information and service under this warranty, contact the source from whom you purchased your DuPont Corian® installation or DuPont at [www.Corian.com](http://www.Corian.com) or call 1-800-426-7426.

- **General Residential Warranty Guidelines**

The following warranty applies to you, the owner of a permanent installation of Corian®, when installed by a DuPont authorized fabricator/installer and purchased after November 1, 2004 in the United States and Canada. DuPont, at its option, will repair or replace, without charge, Corian® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

"Physical, chemical or other abuse" includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the DuPont Care and Use Guide, which is available on this website.

"Excessive heat" means exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cooktop may appear by permitting cookware that is on or partially on a heating element to overhang the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using a rubber-footed trivet when putting a hot object directly from a heat source onto the product or when exposing the product to heat.

"Acts of nature" include, but are not limited to, exposure to the outdoors, weather effects and fire. This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Corian® which are not performed by DuPont authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Corian® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Corian® caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into Corian® or placed or stored on Corian®.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to DuPont to register the installation under the new owner's name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications, backsplashes, DuPont manufactured sinks and vanities, and does not include uses of Corian® in applications such as, but not limited to, saunas, shower pans, steam rooms or outdoor uses in, including by way of example only, RVs, grill tops, outside counters and boats. In-carton products purchased in retail outlets are not covered by this installed warranty and should be returned to the retailer from whom you purchased such product.

### **Repair or Replace**

DuPont will repair any area of the installation that has a manufacturing defect. If a repair is not possible, DuPont will replace the defective area of the installation. DuPont will pay for the cost of the product, labor involved in the removal and replacement of the original installation of product only and for plumbing and electrical disconnect and reconnect charges to the extent determined necessary by DuPont or its warranty service agent. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether DuPont performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

### **Specific Rights**

DuPont's obligation to you is limited solely to repair or replacement of the Corian® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of

## Corian\_warranty.doc

merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian® . Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You shall reasonably cooperate with DuPont or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont which demonstrates proof of purchase of the Corian® installation, clearly showing both the date of purchase and that the installation was performed by a DuPont authorized Corian® fabricator/installer.

The foregoing is the only warranty made by DuPont for Corian® solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont.

- This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.
- This Residential 10-year Limited Warranty coverage for DuPont™ Corian® is your ultimate assurance of lasting quality. For more information about this warranty, please contact DuPont™ Corian® directly by writing or calling :
- **DuPont Surfaces, Building 721, Maple Run, PO Box 80721, Wilmington Delaware, DE 19880.**
- **Phone: 1-800-426-7426**